



2016 Enterprise System Report

System Application	Vendor	Application Type	System's Purpose	Types of Data
Permits Plus	Accela	Permits Application	Issue Permits. Record and track inspections and code enforcement violations	Access Database
HDLBL	HDL Companies	Business License Application	Issue & Record Business Licenses	SQL Database
Sire	Hyland	Agenda & Public Records storage	Compile Agendas. Public Web search for City Agendas, Minutes, Ordinances, Contracts	SQL Database
inHANCE (ICIS)	Harris Utilities	Utility Billing	Utility Billing Payment & Receipt system	SQL Database
HDL Property Tax	HDL Companies	Property Tax	Access to parcel data, real estate sales, assessment appeal information	Proprietary (Web Based App)
AS400 Mainframe	Sungard Public Sector	Financial Data	Accounting and Payroll	Mainframe
Exchange 2010	Microsoft	Email	Provide Internal & External Email Services & Email Archive for the City	Email
Office 2010 Suite	Microsoft	Word, Excel, Outlook	Document and spreadsheet writing, editing & managing. Email/Calendar	Documents, Spreadsheets, Email



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Primary Custodian	Data Collection Frequency	Update Frequency
RCIT	When Required	When Available (1-4 times annually)
RCIT	When Required	Annually
RCIT	When Required	Not Upgradeable
RCIT	When Required	When Available (1-4 times annually)
HDL Companies	When Required	Determined by Vendor
Sungard	When Required	Determined by Vendor
RCIT	When Required	Patched monthly
RCIT	When Required	Patched monthly